

**ADDENDUM #6**  
**2020 RESIDENTIAL CURBSIDE SOLID WASTE COLLECTION SERVICES**  
**BID# TH-221-2020**  
**09/16/2020**

The following changes, modifications, and/or clarifications to the project documents are a part thereof and change the original documents only in the manner, and to the extent, stated.

**The following questions have been received by potential bidders:**

1. **Inquiry:** Please confirm that the contractor is required to handle all billing and phone calls.

**Response:** Yes, the successful bidder will be required to handle all customer service to include on-boarding, billing, and call ins (complaints, inquiries, etc.)

2. **Question:** Will the pricing form on page 27 be removed?

**Answer:** No, the pricing form on page 27 of the RFP will not be removed. We just ask all bidders to leave that page blank or mark through it.